THE DAILY TECH WIRE by Nuffield Consulting

Outages & Breaches: May 2024 in numbers

4 significant outages (2 critical) and 9 data breaches (3 critical) were logged in May 2024. The largest breach by records was Ticketmaster (Live Nation) (560M claimed). The most common outage cause was cyberattack (3 of 4). 1 of the incidents mainly affected the UK.

OUTAGES	CRITICAL OUTAGES	BREACHES	CRITICAL BREACHES	RECORDS EXPOSED
4	2	9	3	19.7M
▼ 1 vs April	wide impact	▲ 6 vs April	sensitive data at scale	confirmed or company-reported

FURTHER CLAIMED
609M
attacker claims, unverified

OUTAGE CAUSES



NAMED ATTACKERS



MOST SIGNIFICANT INCIDENTS

31 May 2024	**Ticketmaster confirms Snowflake-linked breach** Ticketmaster (Live Nation) · breach · ShinyHunters · 560M claimed	CRITICAL
16 May 2024	**MediSecure ransomware hits 12.9 million Australians** MediSecure · breach · Unknown · 12.9M records	CRITICAL
8 May 2024	**Ascension hospitals revert to paper after ransomware** Ascension · outage · Cyberattack	CRITICAL
7 May 2024	**MoD payroll system breach exposes armed forces staff** UK Ministry of Defence (payroll) · breach · Unknown · 270K records	UK CRITICAL

2 May 2024	**Google Cloud deletes UniSuper's private cloud** UniSuper (Google Cloud) · outage · Provider error	CRITICAL
24 May 2024	**Sav-Rx breach exposes nearly 3 million people** Sav-Rx · breach · Unknown · 2.8M records	MAJOR
16 May 2024	**WebTPA breach hits 2.4 million policyholders** WebTPA · breach · Unknown · 2.4M records	MAJOR
14 May 2024	**Santander staff and customer data stolen via Snowflake** Santander · breach · ShinyHunters	MAJOR

ALL 4 OUTAGES

9 May 2024	**Christie's website down before major auctions** Christie's · outage · Cyberattack	MINOR
8 May 2024	**Ascension hospitals revert to paper after ransomware** Ascension · outage · Cyberattack	CRITICAL
5 May 2024	**LockBit attack shuts Wichita city systems** City of Wichita · outage · Cyberattack	MAJOR
2 May 2024	**Google Cloud deletes UniSuper's private cloud** UniSuper (Google Cloud) · outage · Provider error	CRITICAL

ALL 9 DATA BREACHES

31 May 2024	**Ticketmaster confirms Snowflake-linked breach** Ticketmaster (Live Nation) · breach · ShinyHunters · 560M claimed	CRITICAL
24 May 2024	**Sav-Rx breach exposes nearly 3 million people** Sav-Rx · breach · Unknown · 2.8M records	MAJOR
16 May 2024	**WebTPA breach hits 2.4 million policyholders** WebTPA · breach · Unknown · 2.4M records	MAJOR
16 May 2024	**MediSecure ransomware hits 12.9 million Australians** MediSecure · breach · Unknown · 12.9M records	CRITICAL
14 May 2024	**Santander staff and customer data stolen via Snowflake** Santander · breach · ShinyHunters	MAJOR
9 May 2024	**Ohio Lottery ransomware hits 538,000** Ohio Lottery · breach · DragonForce · 539K records	MAJOR
8 May 2024	**MOVEit hack exposes 800,000 in Georgia universities** University System of Georgia · breach · Clop · 800K records	MAJOR

8 May 2024	**Hacker claims 49 million Dell customer records** Dell · breach · Menelik · 49M claimed	MAJOR
7 May 2024	**MoD payroll system breach exposes armed forces staff** UK Ministry of Defence (payroll) · breach · Unknown · 270K records	UK CRITICAL

2024 YEAR TO DATE

INCIDENTS YTD	OUTAGES YTD	BREACHES YTD	CRITICAL YTD	RECORDS EXPOSED YTD
63	**25**	**38**	**16**	**340M**
January to May 2024	significant outages	data breaches	outages and breaches	confirmed or company-reported

MONTH	OUTAGES	BREACHES	CRITICAL	RUNNING TOTAL
Jan	6	9	4	**15**
Feb	4	9	5	**28**
Mar	6	8	2	**42**
Apr	5	3	0	**50**
May	**4**	**9**	**5**	**63**
Total	**25**	**38**	**16**	**63**

CITE THIS

Nuffield Consulting, “Outages & Breaches: May 2024 in numbers”, The Daily Tech Wire,published May 2024. https://techwire.nuffieldconsulting.com/reports/2024-05/ (retrieved 15 Nov 2026).

The underlying data for every month is in the CSV download.

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Compiled from public reporting and summarised in our own words. Every incident links to its original source. Severity: critical means wide impact, such as essential services disrupted or sensitive data exposed at scale; major means notable impact on one organisation's customers or a widely used service; minor is limited, brief or local. Outage status: ongoing (still disrupted at last report), partially restored, reported (state not yet confirmed), resolved, or post-mortem (cause explained by the provider). "Claimed" marks figures from attackers that the organisation has not confirmed.