THE DAILY TECH WIRE by Nuffield Consulting

Outages & Breaches: April 2025 in numbers

9 significant outages (2 critical) and 9 data breaches (1 critical) were logged in April 2025. The largest breach by records was Yale New Haven Health (5.6M). The longest outage with a known duration was Spain and Portugal power grid (10 hours). The most common outage cause was cyberattack (6 of 9). 3 of the incidents mainly affected the UK.

OUTAGES	CRITICAL OUTAGES	DOWNTIME TRACKED	BREACHES	CRITICAL BREACHES
9	2	12 h	9	1
▲ 4 vs March	wide impact	across 2 outages with a known duration	▲ 4 vs March	sensitive data at scale

RECORDS EXPOSED	FURTHER CLAIMED
12.8M	200K
confirmed or company-reported	attacker claims, unverified

OUTAGE CAUSES



NAMED ATTACKERS



MOST SIGNIFICANT INCIDENTS

28 Apr 2025	**Iberian blackout cuts power and connectivity for millions** Spain and Portugal power grid · outage · Power / grid · 10 hours	CRITICAL
22 Apr 2025	**M&S cyber attack halts online orders for weeks** Marks & Spencer · outage · Cyberattack	UK CRITICAL
11 Apr 2025	**Yale New Haven Health breach hits 5.5 million patients** Yale New Haven Health · breach · Unknown · 5.6M records	CRITICAL

30 Apr 2025	**Co-op shuts IT systems after attempted hack** Co-op · outage · Cyberattack	UK MAJOR
25 Apr 2025	**Cyber attack hits Nova Scotia Power systems** Nova Scotia Power · outage · Cyberattack	MAJOR
25 Apr 2025	**MTN subscribers' data compromised** MTN Group · breach · Unknown	MAJOR
23 Apr 2025	**Frederick Health ransomware hits nearly 1 million** Frederick Health · breach · Unknown · 934K records	MAJOR
23 Apr 2025	**Blue Shield of California shared 4.7 million members' data with Google** Blue Shield of California · breach · None (misconfiguration) · 4.7M records	MAJOR

ALL 9 OUTAGES

30 Apr 2025	**Co-op shuts IT systems after attempted hack** Co-op · outage · Cyberattack	UK MAJOR
28 Apr 2025	**Iberian blackout cuts power and connectivity for millions** Spain and Portugal power grid · outage · Power / grid · 10 hours	CRITICAL
27 Apr 2025	**Akira ransomware forces Hitachi Vantara servers offline** Hitachi Vantara · outage · Cyberattack	MINOR
25 Apr 2025	**Cyber attack hits Nova Scotia Power systems** Nova Scotia Power · outage · Cyberattack	MAJOR
22 Apr 2025	**M&S cyber attack halts online orders for weeks** Marks & Spencer · outage · Cyberattack	UK CRITICAL
16 Apr 2025	**Zoom down for about two hours after domain blocked** Zoom · outage · DNS · 2 hours	MAJOR
16 Apr 2025	**Spotify outage hits users worldwide** Spotify · outage · Unknown	MAJOR
12 Apr 2025	**DaVita ransomware disrupts dialysis firm's internal operations** DaVita · outage · Cyberattack	MAJOR
6 Apr 2025	**Ransomware halts Sensata shipping and manufacturing** Sensata · outage · Cyberattack	MAJOR

ALL 9 DATA BREACHES

25 Apr 2025	**MTN subscribers' data compromised** MTN Group · breach · Unknown	MAJOR
23 Apr 2025	**Frederick Health ransomware hits nearly 1 million** Frederick Health · breach · Unknown · 934K records	MAJOR
23 Apr 2025	**Blue Shield of California shared 4.7 million members' data with Google** Blue Shield of California · breach · None (misconfiguration) · 4.7M records	MAJOR
16 Apr 2025	**Ahold Delhaize confirms data stolen in November attack** Ahold Delhaize · breach · INC Ransom	MAJOR
14 Apr 2025	**Hertz customer data stolen in Clop Cleo attacks** Hertz · breach · Clop	MAJOR
11 Apr 2025	**Yale New Haven Health breach hits 5.5 million patients** Yale New Haven Health · breach · Unknown · 5.6M records	CRITICAL
10 Apr 2025	**LSC breach exposes 1.6 million patients** Laboratory Services Cooperative · breach · Unknown · 1.6M records	MAJOR
3 Apr 2025	**Europcar GitLab breach exposes up to 200,000 customers** Europcar · breach · Unknown · 200K claimed	MINOR
2 Apr 2025	**144GB of Royal Mail data leaked via supplier** Royal Mail (Spectos) · breach · GHNA	UK MAJOR

2025 YEAR TO DATE

INCIDENTS YTD	OUTAGES YTD	BREACHES YTD	CRITICAL YTD	RECORDS EXPOSED YTD
54	**25**	**29**	**6**	**33.2M**
January to April 2025	significant outages	data breaches	outages and breaches	confirmed or company-reported

MONTH	OUTAGES	BREACHES	CRITICAL	RUNNING TOTAL
Jan	5	9	0	**14**
Feb	6	6	2	**26**
Mar	5	5	1	**36**
Apr	**9**	**9**	**3**	**54**
Total	**25**	**29**	**6**	**54**

CITE THIS

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The underlying data for every month is in the CSV download.

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Compiled from public reporting and summarised in our own words. Every incident links to its original source. Severity: critical means wide impact, such as essential services disrupted or sensitive data exposed at scale; major means notable impact on one organisation's customers or a widely used service; minor is limited, brief or local. Outage status: ongoing (still disrupted at last report), partially restored, reported (state not yet confirmed), resolved, or post-mortem (cause explained by the provider). "Claimed" marks figures from attackers that the organisation has not confirmed.